

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** Don Reyland Stars

**Venue:** Morrinsville Croquet Club

**Manager:** Geoff Young

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Don Reyland Stars									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2017/18	D/R Stars 17/18
Format	0	0	0	2	2	4	4.50	4.01	N/A
Number of Games	0	1	1	2	0	4	3.25	4.17	N/A
Manager	0	0	0	1	3	4	4.75	4.48	N/A
Lawns	0	0	0	2	2	4	4.50	3.95	N/A
Likely to attend this tournament again?	0	0	0	3	0	3	4.00	4.22	N/A
Likely to attend tournament in this location again?	0	0	0	2	1	3	4.33	4.10	N/A
<b>Total</b>	0	1	1	12	8	22	4.23	4.16	N/A

## Response to feedback

### Format - the following feedback was received

- *Round robin followed by a final is a concise way of finding the right winner*

CNZ TC Response

N/A

### Number of games per day – the following feedback was received.

- *I feel it could have been more and we started rather late in the morning*
- *Both days were very long with 7 games played on the Saturday*

### **CNZ TC Response**

The event's scheduled start time was 8:30am which is a fairly standard start time in New Zealand tournaments.

With 12 games across 2 days for most players, this perfectly fits CNZ's aim of providing an average of 6 games per day. With the feedback split 50/50 on too many games or too few games, this indicates that the amount of play was about right.

### **Lawns – the following feedback was received**

- *I was pleasantly surprised with the condition of the lawns*

### **CNZ TC Response**

We appreciate it when players provide good feedback on the lawns – thank you.

### **Manager - the following feedback was received.**

- *it was smooth and well run*

### **CNZ TC Response**

Thanks to Geoff for effectively managing the tournament. Universally positive feedback was provided in the table above.

### **Other comments**

- *Very good in all respects. Hospitality and management spot on*
- *Thankyou for the silver sheriffs badge!*
- *We were asked to pay the \$20 registration fee which should have been invoiced to our respective associations. Hence My fee has been payed twice.*

### **CNZ TC Response**

Regarding the registration fee – this was invoiced to associations, as many had requested. In future a note will be included in the yearbook to state that this will be invoiced to associations after the closing date, to avoid confusion.

If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee