

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: New Zealand Men's & Women's Championships

Venue: Rangatira Croquet Club

Manager: Michael Hardman

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season and the Open Championships last season.

NZ Open 2019									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2017/18	Men's & Women's 17/18
Format	0	1	2	2	3	8	3.88	4.01	4.00
Number of Games	0	1	1	3	3	8	4.00	4.17	4.00
Manager	0	0	1	2	5	8	4.5	4.48	4.00
Lawns	0	2	1	5	0	8	3.38	3.95	2.14
Likely to attend this tournament again?	0	0	1	5	2	8	4.13	4.22	N/A
Likely to attend tournament in this location again?	0	0	2	4	1	7	3.86	4.10	N/A
Total	0	4	8	21	14	47	3.96	4.16	4.03

Response to feedback

Format - the following feedback was received

- *I like the Best of 3 Knockout aspect of this tournament, as it rewards consistent play.*
- *With only 8 entries it didn't need a double round robin in the plate*
- *Doubles format was good. To play Bo3 in singles meant that some players only played two games in a day and others played three. There was time for all players to play each other*
- *I would have liked it if it had happened as planned and promised*

CNZ TC Response

Regarding the feedback: *“I would have liked it if it had happened as planned and promised”* – as per the yearbook, the conditions for the event stated that the method of play in all events will be decided after entries have been received. It is difficult to see how this condition could be interpreted as having a pre-planned format since no further details have been provided.

Best of 3 is a tried and tested format, and while it does mean unpredictable match times it is better for finding the strongest player. CNZ is committed to providing match play in at least its two major events (NZ Open and Men’s & Women’s) to provide experience of the format to the players.

The format for places 5-8 seemed appropriate for having only 4 players involved. A single round robin would mean only 3 games over 2 days, and would not be in line with CNZ policy.

Number of games per day – the following feedback was received.

- *one person had 10 hours play in one day. Too much.*
- *One can easily fit in 3 or possibly 4 games each day.*
- *Again it would have been good if it had happened as set out*

CNZ TC Response

10 hours of play per day is relatively common in AC events. Indeed in major tournaments such as the NZ Open, best of 3 matches have a 10-hour cumulative time limit.

It is hard to respond to the comment *“Again it would have been good if it had happened as set out”* as adequate details have not been provided.

Lawns – the following feedback was received.

- *Not mown short until 2nd evening of the event*
- *Lawns were on the heavy side, but to be fair to Rangatira, they are what they are. In a period of dry weather they can also be quite fast.*
- *Heavy*

CNZ TC Response

While there is nothing that we can do about the weather, we accept this feedback. The feedback on the Rangatira lawns this year was better in comparison to last year, and the tournament was moved to February to try and increase the chance of faster lawns.

Manager - the following feedback was received.

- *weather forecast for final day was for solid rain. The 1st game of the Men's Final should have been played Sunday afternoon commencing 3.30 ish.*
- *Excellent manager, good communication skills as always and good company to have around the pavilion.*

CNZ TC Response

The manager received excellent feedback as per the table on page 1. CNZ wish to thank him for his efforts.

Other Feedback

- *No. I enjoy the format of the tournament as it is the only mixed doubles tournament run by CNZ. Also the single sex format is an interesting competition to play in.*
- *The location is too far from anywhere except Palmerston North and Napier*

CNZ TC Response

The location received good feedback in the table on page 1. CNZ intends to play the Men's and Women's at Rangatira regularly. Rangatira is within driving distance of Wellington and so is relatively easily accessible to a lot of players.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee