

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: Duncan Dixon GC Invitation

Venue: Takapuna Croquet Club

Manager: Ronnie Richardson

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Duncan Dixon Invitation									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2017/18	DD 17/18
Format	0	0	0	1	7	8	4.88	4.01	3.44
Number of Games	0	0	1	2	5	8	4.50	4.17	4.50
Manager	0	0	0	0	7	7	5.00	4.48	4.75
Lawns	0	0	2	3	3	8	4.13	3.95	4.56
Likely to attend this tournament again?	0	0	1	2	5	8	4.50	4.22	N/A
Likely to attend tournament in this location again?	0	0	1	3	4	8	4.38	4.10	N/A
Total	0	0	5	11	31	47	4.55	4.16	4.30

Response to feedback

Format - the following feedback was received

- *Very good layout, 3 matches per day*
- *a complete round robin is always good*
- *Just liked playing best of three - gave a chance to develop a game strategy.*
- *None necessary*

CNZ TC Response

As is clear from the above feedback and the score from the table, all players are happy with the format.

Number of games per day – the following feedback was received.

- *Maybe could've done an extra round on one of the days because we were usually finished around 2:30 3:00pm*
- *potentially min of 6 and max of 9 is a good range*
- *9 games a day is fine for youngsters, not so fine for older folk.*

CNZ TC Response

CNZ policy is to try and provide players with a *minimum* of 6 games or 2 matches. The current format achieves this by providing 6-9 games / 3 matches.

Lawns – the following feedback was received

- *Very straight, nice lawns*
- *As good as could be expected considering the dry summer*
- *bit patchy*
- *Three were ok but one was substandard - bare area plus a big fall over on one part of the lawn.*
- *The club made huge efforts to get them to this condition, I know because I played there only a month back and they were not nearly that good.*

CNZ TC Response

This is generally very good feedback and reflects well on the effort that the club has made to improve the quality of the lawns. The lawn score in the table on page 1 is also a good reflection on this.

Manager - the following feedback was received.

- *Ronnie was fantastic*
- *very well run competition .*
- *Excellent, with great backup from the club President, great team.*

CNZ TC Response

Thanks to Ronnie – we're pleased to see such good feedback and this is testament to Ronnie's hard work.

Other feedback

- *The central location (North Island) is better than most for those travelling either North or South.*
- *Everybody at the club was very friendly and the ladies in the kitchen were outstanding, it made me feel very eager to come back each day*
- *Ideal number of entries for a 3, 4 or 5 lawn club Location is the key to a full field.*
- *potentially the order of play. it ranked low handicap against highest o 1st match then worded down the list. there is a lot to be said for random draws*
- *A good weekend with a great group of people.*
- *A well run tournament. Excellent club, great hospitality. All players enjoyed the experience.*

- *This tournament, and other NZC events should be recognised by the presentation of a badge that states “Duncan Dixon Tournament 2019” or something similar. These generic NZC badges are not worth a light. On that subject NZC needs to get itself a sponsor ... so as to be able to provide (sell) decent NZC outerwear that gets the sport noticed at home and overseas. Sponsorship for juniors playing overseas too. Frankly we are a bunch of scruffs and we look as if we are from a third world tiddlywinks team!*

CNZ TC Response

Location: the feedback “*The central location (North Island) is better than most for those travelling either North or South*” – while this is true, it would not be fair to hold all tournaments in the central North Island. Auckland is NZ’s major city with great transport links, accommodation and accessibility.

Sponsorship: CNZ actively seeks sponsorship. We would be very willing to accept suggestions as to potential sponsors to contact.

Order of play: CNZ policy is to seed all of its events. This maximises the likelihood that final round matches will still be “live” and helps generate a more exciting event.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee