

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2019/20 North Island GC Champs

Venue: Matamata Croquet Club

Manager: Geoff Young

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

NI GC									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2018/19	NI GC 18/19
Format	0	0	0	4	12	16	4.75	4.24	4.25
Number of Games	0	0	0	5	11	16	4.69	4.22	4.25
Manager	0	0	0	0	14	14	5.00	4.47	4.83
Lawns	0	3	1	6	5	15	3.87	4.07	3.25
Likely to attend this tournament again?	0	0	1	4	11	16	4.63	4.25	4.08
Likely to attend tournament in this location again?	1	0	2	2	10	15	4.33	4.19	4.08
Total	1	3	4	21	63	92	4.54	4.24	4.13

Response to feedback

Format - the following feedback was received

- There is excellent competition available and it allows 'lesser' player an opportunity to play against 'top players'
- It flowed well
- Excellent format which made qualifying from the blocks a challenge.
- I liked the block system.
- Geoff Young could do this in his sleep, brilliant!

CNZ TC Response

It's great to have such positive feedback on the format and it sounds as though everyone had an enjoyable tournament.

Number of games per day – the following feedback was received.

- There were enough games to test fitness and not too many to cause time problems
- Five block games followed by one Bo3 was a reasonably long day, finishing about 6pm. It appeared as if most of the players were able to cope with the work load.
- Never more than 7

CNZ TC Response

CNZ policy is to try and ensure 6+ games of GC per day and it looks like this was easily achieved.

Lawns – the following feedback was received

- The greens ran fast (10/11 on the Stimp) which was excellent. The surfaces were patchy and the levels left a lot to be desired.
- There is a down hill run on all lawns which makes ball placement hard
- Apart from a few areas where the balls deviated the lawns were well dressed
- It was the first time I have played on the new lawns, they were not flat or true, but were a test for all players. Lawns would be a test if playing AC in February running at 12+ seconds.
- Very good surface - such a shame that they are on a slope
- The balls curve too much away from the clubhouse
- Lawns had good speed, nice and fast, however balls do tend to curve around when played softly
- Fast (considering the weather), 3mm mowing before and during tournament, firm hoops. Lawns are not flat, but the bias added interest.
- Lawn surface was good but lawns were not flat and had all sorts of hills and run-offs to trap the unwary.
- The balls curved too much on most lawns at times it seemed farcical

CNZ TC Response

Thanks go to Matamata club for providing such good quality lawns so early in the playing season. CNZ appreciates that the Matamata lawns are very new, and hope that over a period of years, the general slopes can be lessened by annual top-dressing

Manager - the following feedback was received.

- You can't beat experienced managers who know what they are doing
- The management of the tournament was great
- Just been made a Life Member of CNZ. How could one find fault.
- Geoff did a fantastic job and made sure everything ran smoothly.
- See above, best manager around the Waikato
- Geoff Young - enough said! He is excellent.

CNZ TC Response

Big thanks to Geoff for again very ably managing another event. This is excellent feedback and is a real credit to his management skills.

Other feedback

- Again, because of the opportunities the tournament offers as far as competition is concerned. Great experience and an opportunity to learn.
- A great venue and should be considered for major CNZ events.

CNZ TC Response

We are very appreciative of this feedback. It reflects very well on the Matamata club and it will of course be considered for future events.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee