

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2019/20 South Island GC Champs

Venue: United Croquet Club

Manager: Tony O'Donnell

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

SI GC									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2018/19	SI GC 18/19
Format	1	0	0	4	3	8	4.00	4.24	4.42
Number of Games	1	0	1	4	3	9	3.89	4.22	4.50
Manager	1	0	2	4	2	9	3.67	4.47	4.27
Lawns	0	0	1	6	2	9	4.11	4.07	3.92
Likely to attend this tournament again?	0	2	0	5	2	9	3.78	4.25	3.92
Likely to attend tournament in this location again?	0	2	0	1	5	8	4.13	4.19	4.67
Total	3	4	4	24	17	52	3.92	4.24	4.28

Response to feedback

Format - the following feedback was received

- 2 blocks of 8 for the singles meant playing 7 games each day
- Format was really good

CNZ TC Response

N/A

Number of games per day – the following feedback was received.

- untimed games each day meant VERY late finished
- Seven games made a very long day - better if time limited
- I only got to play 7 games because I got a migraine on the first day of the singles

CNZ TC Response

Time limits can be applied where necessary as per the tournament conditions, but we try to avoid these if possible in order to replicate the conditions encountered in major events. 7 games per day is in-line with CNZ policy to try and ensure 6+ games per day.

Lawns – the following feedback was received

- For this time of year they were fine
- There were some patchy areas, I was just about to hit a 7 yarder in the center but the ball jumped over the ball from lawn
- Good lawns.

CNZ TC Response

United Croquet Club have a history of providing consistently good lawns for events. Our thanks to the club for once again providing quality lawns so early in the season.

Manager - the following feedback was received.

- We were not allowed to play on an empty lawn on Sun as it was been reserved for the final despite our games being single games and the semis still had at least one or even 2 games to go. This meant that we had to hang around and then had to wait until after prizegiving to play our final game.
- He was pretty flat out a times, also acting as referee
- Really nice guy and was very helpful
- Manager didn't listen to players and even disappeared totally for a couple of hours on Sunday morning - I believe he went to church.

CNZ TC Response

Thanks to Tony for managing the event. There is always a balance to be found when scheduling games while trying to preserve lawns for main event matches. It's regrettable that games had to be played after the prizegiving but sometimes this is the only alternative.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee