

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2019/20 GC National Champs

Venue: Epsom-Remuera Croquet Club

Manager: Nelson Morrow

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

GC Nationals									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2018/19	GC Nats 18/19
Format	0	1	2	4	4	11	4.00	4.24	3.41
Number of Games	0	0	1	6	4	11	4.27	4.22	3.71
Manager	0	0	2	7	2	11	4.00	4.47	3.35
Lawns	0	0	0	4	7	11	4.64	4.07	3.82
Likely to attend this tournament again?	0	1	1	3	6	11	4.27	4.25	4.00
Likely to attend tournament in this location again?	0	0	0	5	6	11	4.55	4.19	3.71
Total	0	2	6	29	29	66	4.29	4.24	3.67

Response to feedback

Format - the following feedback was received

- Block play seemed to drag on, but it wasn't too bad.
- Pretty standard
- Lots of matchplay and plenty of play each day
- I liked the best of 3 format in the block stage.
- Excellent format.
- Did not like having just two big blocks

CNZ TC Response

Splitting 22 players across 4 or 8 blocks does not work well and hence the decision was taken to have 2 blocks with 11 players each. CNZ supports this decision.

Number of games per day – the following feedback was received.

- Whatever gets the job done
- If it had only been two matches per day, we could have been finished by 1pm
- Having 3 matches worked well.
- 3 matches per day, 9 games. Excellent.

CNZ TC Response

N/A

Lawns – the following feedback was received

- Noice lawns
- Best lawns and hoops at a GC Nationals ever. Enormous praise to ER
- Amazing lawns
- The lawns were fast and ran straighter than most
- The lawns are a credit to Epsom-Remuera CC. Many thanks to Bob Beetson, Hamish McIntosh, Frank Robinson and Aaron Westerby for their input in preparing the lawns. They rate amongst the best in the country.

CNZ TC Response

Thanks to Epsom-Remuera Croquet Club for providing very high quality lawns, as evidenced by the unanimous feedback above.

Manager - the following feedback was received.

- got there in the end
- Both Chris and Nelson did great jobs.
- Nelson did a great job, apart from one amusing hiccup that was handled well in the end
- The manager and his assistant were very good, pre-tournament information was clear and precise. Would have to be one of the best tournament managers in the country.

CNZ TC Response

Many thanks to Nelson for managing the GC Nationals to a very high standard. Great feedback from the players.

Other feedback

- Realise that 1 Hcp cannot really cope at this level
- Good atmosphere above all
- Just to highlight the fantastic playing conditions provided by ER. The only downside was paying \$15 for the BBQ where the only meat was pre-cooked sausages
- The length of the doubles could be shortened down to 2 days. Overall, an 8-day tournament will deter some players due to the cost and being lengthy means it is harder to get away from other commitments. Auckland is a great venue for this to be held as it is easy to get to and there are many ways to get around and places to stay. I do think the time of year this tournament was held was wrong as it prevents people from taking part.
- The lack of players in the older age group is a concern, as is the lack of women playing at this level.

CNZ TC Response

- The doubles event was extended to 3 days based on player feedback from the previous year.
- Lack of players in the older age group has never been a concern for croquet in the past. CNZ would counter this and say that the large number of younger players seen this year was a great positive step for croquet in New Zealand.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee