

Croquet New Zealand

2019-20 Club Questionnaire

Croquet New Zealand
February 2020

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Introduction

In October 2012, the Executive of Croquet New Zealand (CNZ) appointed a Sport Development Officer (SDO) in an effort to help increase the number of participants (both competitive and social), increase the number of coaches and to assist club development to ensure their viability and sustainability.

To help establish benchmarks around those primary focus areas, the 2013 Club Questionnaire was completed. The results of which can be found on CNZ's website under Key Documents.

CNZ has come a long way since 2012. Membership is up 17% from the 2012-13 season to the 2018-19 season (4,050 to 4,720). Youth membership (Under 19) is up 169% over this same period (35 to 94). National Tournament entries have increase by 20% from 2014/15 to 2018/19 (471 to 563) and substantial work on establishing a coaches qualification and getting qualified coaches has been completed. The Level 1 coaches programme has been completed and implemented generating 27 new coaches since 2016 with a Level 2 programme on the horizon.

All of this success has led to the SDO becoming a full-time position from 1 July 2016.

As we are now several years removed from the original questionnaire, it is a good time to complete the same questionnaire with a few minor additions to see what has changed since 2013, if anything. Are there new challenges? Are the challenges the same? Where should CNZ be focussing its resources moving into the 2020-25 Strategic period?

This report lays out the responses CNZ received from 76 different clubs for the 2019-20 Club Questionnaire. Throughout this report, some responses are compared against the responses received in 2013, when percentages are being compared, the 2013 responses are highlighted red.

Club Structure

In the past 5 years, has your club's ownership, lease or legal status changed?

| No – it has remained the same | No – but we have (or are) considering changing it | Yes – it has changes |
|-------------------------------|---|----------------------|
| 93.4% | 0% | 6.6% |

In 2013, 3% of respondents were considering a change to their structure.

Increased rates and/or lease costs for grounds?

| Yes | No | No Reply |
|-------|-------|----------|
| 32.9% | 64.5% | 2.6% |

The average increase in rates and/or lease costs was 15%, with the largest being 30% and the smallest being 0.4%

Offered to sell council owned land improvements to the Club? (Clubhouse and/or other installations)

| Yes | No | No Reply |
|------|-------|----------|
| 2.6% | 94.7% | 2.6% |

Of the two clubs offered council owned land improvements, one accepted and one declined.

Has your club entered an amalgamation or shared facilities arrangement with another croquet club or other sports code/s in the past 10 years?

| Yes | No |
|------|-------|
| 3.9% | 96.1% |

Is your club a member of a Council owned Sportsville or Sportshub complex?

| Yes | No |
|------|-------|
| 3.9% | 96.1% |

Does your club have any concerns about facilities arrangements over the next five years?

| Yes | No |
|-------|-------|
| 22.4% | 77.6% |

Concerns raised include: Future of the club once the current lease expires, available space with the current expected growth, required facilities upgrades and upkeep and the Governments plans around Tourism.

Are there any Governance concerns within your club that require assistance?

| Yes | No |
|------|-------|
| 3.9% | 96.1% |

Concerns raised include: Succession planning and training and conveying the message about what it means to be a club.

Governance and Roles

Does your club have a current set of rules / constitution?

| Yes | Yes – but it needs updating | No | No Reply |
|-------|-----------------------------|-----|----------|
| 86.8% | 11.8% | 0% | 1.3% |
| 86.1% | 7.6% | N/A | 6.3% |

How often does your Club Committee meet?

| Every Month | Once every 2 Months | Every 3 or 4 Months | 1 or 2 times a year |
|-------------|---------------------|---------------------|---------------------|
| 84.2% | 11.8% | 2.6% | 1.3% |

What voluntary roles does your club have?

The average per club is divided by 74 as two respondents skipped this question.

| ROLE | TOTAL VOLUNTEERS | AVERAGE PER CLUB |
|--------------------|------------------|------------------|
| PRESIDENT | 74 | 1 |
| SECRETARY | 73 | 0.99 |
| TREASURER | 74 | 1 |
| CLUB CAPTAIN | 113 | 1.53 |
| REFEREE | 92 | 1.24 |
| HANDICAPPER | 79 | 1.07 |
| COACH | 74 | 1 |
| YOUTH CO-ORDINATOR | 20 | 0.27 |
| PUBLICITY OFFICER | 42 | 0.57 |
| GREENKEEPER | 82 | 1.11 |
| OTHER | 138 | 1.86 |

Does your club have a succession plan for your key voluntary roles?

| Yes | No |
|-------|-------|
| 28.9% | 71.1% |
| 15% | 85% |

Are your voluntary positions filled every year?

| Yes | No |
|-------|-------|
| 84.2% | 15.8% |

Does your club provide Terms of Reference or Job Descriptions for your voluntary or paid positions?

| Yes | No |
|-------|-------|
| 43.4% | 56.6% |

In summary, please consider your club committee's performance against the following statements:

| | Strongly Disagree | Disagree | Neither agree or disagree | Agree | Strongly Agree | Skipped |
|---|-------------------|----------|---------------------------|-------|----------------|---------|
| Complies with all legal and constitutional requirements | 1.3% | 0.0% | 1.3% | 55.3% | 40.8% | 1.3% |
| | 0.0% | 1.4% | 2.7% | 59.5% | 36.5% | N/A |
| Sets written Strategic Direction and priorities | 7.9% | 28.9% | 35.5% | 15.8% | 5.3% | 6.6% |
| | 0.0% | 11.0% | 19.2% | 64.4% | 5.5% | N/A |
| Sets policy & management performance expectations | 7.9% | 34.2% | 13.6% | 13.2% | 6.6% | 6.6% |
| | 2.8% | 31.0% | 28.2% | 35.2% | 2.8% | N/A |
| Characterises & oversees the management of risk | 2.6% | 14.5% | 32.9% | 35.5% | 9.2% | 5.3% |
| | 4.2% | 4.2% | 26.8% | 62.0% | 4.2% | N/A |

Has your club set up a Risk Register?

| Yes | No | No Reply |
|-------|------|----------|
| 48.7% | 48.7 | 2.6% |

Does your club have a current Health and Safety Plan?

| Yes | No | No Reply |
|-------|-------|----------|
| 65.8% | 31.6% | 2.6% |

Does your club require any assistance with the establishment and management of a Risk Register or Health and Safety plan?

| Yes | No | No Reply |
|-------|-------|----------|
| 19.7% | 76.3% | 3.9% |

New Zealand Police Vetting

Is your club, or Association on behalf of its clubs, a registered Vetting Agency?

| Yes | No | Don't Know | We have other arrangements | No Reply |
|------|-------|------------|----------------------------|----------|
| 6.6% | 75.0% | 5.3% | 11.8% | 1.3% |

Have any schools or other youth institutions requested that your club personnel working with their children are police vetted?

| Yes | No | No Reply |
|------|-------|----------|
| 9.2% | 85.5% | 5.3% |

Have you experienced any issues with the NZ Police online vetting system or with the process of vetting club personnel?

| Yes | No | N/A | No Reply |
|-----|-------|-------|----------|
| 0% | 43.4% | 55.3% | 1.3% |

Does your club require more information about vetting and when it might be applicable to your club's activities?

| Yes | No | No Reply |
|-------|-------|----------|
| 14.5% | 81.6% | 3.9% |

Umpires and Referring

Did any members of your club attend the CNZ GC Rules Workshop held in the 2018/19 season?

| Yes | No | No Reply |
|-------|-------|----------|
| 60.5% | 38.2% | 1.3% |

Did any members of your club attend an Association run GC Rules Workshop during the 2018/19 season?

| Yes | No | No Reply |
|-------|-------|----------|
| 69.7% | 26.3% | 3.9% |

Has the information or assistance provided been adequate?

| Yes | No | No Reply |
|-------|------|----------|
| 81.6% | 7.9% | 10.5% |

In your opinion, has the implementation of the new GC Rules been a reasonably successful transition in your club?

| Yes | No | No Reply |
|-------|------|----------|
| 93.4% | 5.3% | 1.3% |

Do you have any comments or suggestions as to how the introduction of the GC Rules or workshops could have been improved?

While the majority clubs were happy with the introduction of the GC Rules / workshops, some of the suggested improvements included:

- Workshops at individual clubs.
- Assistance with qualifying referees.
- Shorter sessions with practical aspects.
- Hold more often in more places.

How many of the following do you have in your club?

| | 1 – 2 | 3 – 4 | 5 – 6 | 7+ |
|---------------------------|-------|-------|-------|------|
| GC REFEREE | 44.7% | 10.5% | 6.6% | 6.6% |
| AC UMPIRE | 25.0% | 3.9% | 5.3% | 1.3% |
| AC REFEREE | 23.7% | 2.6% | 1.3% | 0.0% |
| SENIOR REFEREE / EXAMINER | 22.4% | 0.0% | 0.0% | 0.0% |

Does your Club or Association provide regular Umpire and Referee courses for members?

| | Not at all | Less Frequently | Once every two seasons | One per season | More than once per season | No Reply |
|----|------------|-----------------|------------------------|----------------|---------------------------|----------|
| GC | 25.0% | 11.8% | 11.8% | 36.8% | 9.2% | 5.3% |
| AC | 27.6% | 22.4% | 10.5% | 18.4% | 0% | 21.1% |

Finances

At current rates, our club will be financially sustainable over the next 5 years:

| Strongly Disagree | Disagree | Neither Agree or Disagree | Agree | Strongly Agree | Skipped |
|-------------------|----------|---------------------------|-------|----------------|---------|
| 5.3% | 0.0% | 13.2% | 56.6% | 18.4% | 6.6% |
| 4.2% | 29.6% | 21.1% | 42.3% | 2.8% | N/A |

What were your 2018/19 subs?

| | Full Member | NTC | Tertiary | Youth |
|-----------------|-------------|----------|----------|---------|
| Total Responses | 54 | 47 | 7 | 30 |
| Average Sub | \$219.70 | \$132.68 | \$133.86 | \$65.10 |

Does your club offer any family / rate concessions?

While many clubs offer a youth rate, several clubs also offered family rates when there were 3 or more from the same family.

Many clubs also offer half price if joining after 1 January.

What is your clubs typical income per year?

This question was answered by 50 respondents to the questionnaire with the total typical income per year ranging from \$3,000 to \$45,000. The below table shows the average income over a typical year and the percentage of total income it represents.

| Club Membership | Green Fees | Fundraising | Tournaments | Grants | Other | Total |
|-----------------|------------|-------------|-------------|---------|---------|----------|
| \$10,497 | \$1,053 | \$3,694 | \$1,483 | \$4,898 | \$2,451 | \$24,075 |
| 43.6% | 4.4% | 15.3% | 6.2% | 20.3% | 10.2% | |

What is your clubs typical expenditure per year?

This question was answered by 60 respondents to the questionnaire with the total typical expenditure per year ranging from \$1,800 to \$47,000. The below table shows the average expenditure over a typical year and the percentage of total expenditure it represents.

| CNZ Levies | Assn Levies | Lease / Rent/Rates | Insurance | Lawn Maintenance | Other | Total |
|------------|-------------|--------------------|-----------|------------------|------------|-------------|
| \$1,873.72 | \$466.43 | \$1,519.10 | \$926.62 | \$6,852.53 | \$4,927.42 | \$16,565.82 |
| 11.3% | 2.8% | 9.2% | 5.6% | 41.4% | 29.7% | |

Is your club GST registered?

| Yes | No | No Reply |
|------|-------|----------|
| 7.9% | 85.5% | 6.6% |

Is your club a member of the CNZ Group Insurance plan, provided by Jardine Lloyd Thompson Limited?

| Yes | No | No Reply |
|-------|-------|----------|
| 59.2% | 28.9% | 11.8% |

Our Club insurance policy includes:

| Public Liability Insurance only | Statutory Liability Insurance Only | Both Public and Statutory Liability Insurance | No Reply |
|---------------------------------|------------------------------------|---|----------|
| 23.7% | 5.3% | 40.8% | 30.3% |

Would your club like more information about the CNZ Group Insurance option?

| Yes | No | No Reply |
|-------|-------|----------|
| 22.4% | 68.4% | 9.2% |

Is your club reliant on grants from charitable trusts to cover your annual expenses?

| Yes | No | No Reply |
|-------|-------|----------|
| 31.6% | 61.8% | 6.6% |

Has your club invested in lawns or facility developments, i.e. "Big ticket" equipment in the last 5 years?

| Yes | No | No Reply |
|-------|-------|----------|
| 65.8% | 27.6% | 6.6% |

Please describe the lawns / facilities development /equipment projects undertaken:

Projects undertaken by clubs include:

- Purchase new lawn mowers.
- Upgrade storage shed.
- Replace player shelters.
- Purchasing Quadway Hoops.
- Re-levelling of lawns.
- Established 2 new lawns.
- Replacing the roof of the clubrooms.
- New carpet in the clubrooms.

How was this project funded?

45 clubs have invested in lawn / facilities developments or made “big ticket” equipment purchases in the last 5 years totalling \$6,320,848. The table below shows how these projects were funded:

| | <i>Percentage of Expenditure</i> | <i>Total Contributions</i> |
|----------------------------|----------------------------------|----------------------------|
| <i>Club's Contribution</i> | 27.9% | \$1,764,023 |
| <i>Grants</i> | 65.6% | \$4,144,856 |
| <i>Other</i> | 6.5% | \$407,857 |

Does your club receive any sponsorship?

| Yes | No | No Reply |
|-------|-------|----------|
| 55.3% | 35.5% | 9.2% |

Planning

Does your club maintain a Strategic Plan?

| Yes | No | No Reply |
|-------|-------|----------|
| 14.5% | 80.3% | 5.3% |
| 6.8% | 93.2% | N/A |

Does your club maintain an annual business plan / work plan?

| Yes | No | No Reply |
|-------|-------|----------|
| 26.3% | 67.1% | 6.6% |
| 17% | 82% | N/A |

Does your club maintain an annual budget?

| Yes | No | No Reply |
|-------|-------|----------|
| 52.6% | 40.8% | 6.6% |

What are your club's top 3 priorities in order of importance?

| <u>PRIORITY</u> | <u>1ST</u> <u>PRIORITY</u> | <u>2ND</u> <u>PRIORITY</u> | <u>3RD</u> <u>PRIORITY</u> |
|---|--|--|--|
| GROWING MEMBERS | 21 | 11 | 4 |
| GROWING YOUTH MEMBERS | 1 | 3 | 1 |
| MAINTAINING THE MEMBERSHIP | 4 | 1 | 1 |
| MEMBERS ENJOYMENT | 3 | 1 | 4 |
| INCREASED DIVERSITY IN MEMBERSHIP | 0 | 0 | 1 |
| MAINTAIN / IMPROVE SOCIAL ASPECTS | 0 | 0 | 3 |
| INCREASE PUBLICITY | 0 | 0 | 1 |
| IMPROVED COMMUNICATIONS WITH MEMBERS | 0 | 0 | 1 |
| MAINTAIN / IMPROVE FACILITIES (BUILDINGS ETC) | 1 | 11 | 10 |
| MAINTENANCE / IMPROVE LAWNS | 27 | 12 | 4 |
| BETTER EQUIPMENT (MOWER, HOOPS ETC) | 0 | 5 | 8 |
| ADD LAWN(S) | 2 | 1 | 1 |
| INCREASE FUNDING / IMPROVE SUSTAINABILITY | 2 | 3 | 1 |
| KEEP AFFORDABLE | 0 | 1 | 0 |
| OFFER COACHING / REFEREE COURSES | 0 | 2 | 1 |
| INCREASE NUMBER OF VOLUNTEERS | 0 | 1 | 1 |
| GROW AC | 0 | 2 | 1 |
| PROVIDE COACHING FOR MEMBERS | 0 | 3 | 4 |
| ENCOURAGE TOURNAMENT PLAY | 0 | 0 | 4 |

What are common barriers to achieving each of these?

While there are many barriers restricting progress on clubs' priorities, some were unique to one or two clubs while some were prevalent across a number of clubs.

One of the most common challenges facing clubs is resourcing, whether that be financially or human resources.

Would your club like to discuss your club's plans and objectives with CNZ?

| Yes | No | No Reply |
|-------|-------|----------|
| 18.4% | 75.0% | 6.6% |

Communications and Publicity

Does your club maintain a membership email list for information and publications?

| Yes | No | No Reply |
|-------|------|----------|
| 93.4% | 2.6% | 3.9% |

Does your Club produce a club Newsletter?

| Yes | No | No Reply |
|-------|-------|----------|
| 56.6% | 36.8% | 6.6% |

If your Club has a Newsletter, how is it distributed?

| Email | Printed | Both | No Reply |
|-------|---------|-------|----------|
| 31.6% | 0.0% | 32.9% | 35.5% |

How would you rate the efficiency of your Club's communication with your membership?

| Excellent | It's good | Not very good | Poor | No Reply |
|-----------|-----------|---------------|------|----------|
| 35.5% | 57.9% | 2.6% | 0% | 3.9% |

Does your Club have an online presence?

| Website | Facebook | Instagram | Twitter | Other |
|---------|----------|-----------|---------|-------|
| 39.5% | 15.8% | 0.0% | 0.0% | 3.9% |

Other included Regional Sports Trust website and Citizens Advice Bureau.

Does your Club minutes meetings?

| Yes | No | No Reply |
|-------|------|----------|
| 96.1% | 0.0% | 3.9% |

Are minutes distributed to members?

| Yes | No | No Reply |
|-------|-------|----------|
| 67.1% | 28.9% | 3.9% |

Is the CNZ website and Facebook page promoted to your membership?

| Yes | No | No Reply |
|-------|-------|----------|
| 53.9% | 36.8% | 9.2% |

Does Croquet Matters get distributed to your members that are not on the CNZ distribution list?

| Yes | No | No Reply |
|-------|-------|----------|
| 71.1% | 25.0% | 3.9% |

If Croquet Matters is distributed by your Club to its members, how is this done?

| Electronically | Printed and displayed | No Reply |
|----------------|-----------------------|----------|
| 50.0% | 30.3% | 19.7% |

Does your Club have a Publicity Officer?

| Yes | No | No Reply |
|-------|-------|----------|
| 50.0% | 44.7% | 5.3% |

What organised information, if any, is systematically provided to new or prospective members at your club?

Many clubs provide a “welcome pack” to new members however what is included varied from a brief letter with important details and contact to a more comprehensive pack including a GC Rule Book, basics on GC tactics and how to obtain coaching.

The CNZ Database has been substantially improved with a recent re-write. How could you rate the CNZ Database and its usability?

| Don't Know, don't use it | Still don't know how to use it, more training please! | We manage ok. It is easier now and our records are up to date | Very good. No problems | Excellent. | No Reply |
|--------------------------|---|---|------------------------|------------|----------|
| 6.6% | 5.3% | 40.8% | 34.2% | 9.2% | 3.9% |

How would you rate your communications & interactions with the CNZ Office, Councillors and staff?

| We never do | Poor | Good | Very Good | No Reply |
|-------------|------|-------|-----------|----------|
| 10.5% | 2.6% | 53.9% | 26.3% | 6.6% |

Is assistance with the setup and use of electronic communication devices required? i.e. email accounts, websites, database use

| Yes | No | No Reply |
|------|-------|----------|
| 9.2% | 81.6% | 9.2% |

Has your Club had any interaction with your Regional Sports Trust in the last 5 years?

| Yes | No | No Reply |
|-------|-------|----------|
| 56.6% | 36.8% | 6.6% |

If yes, what contact have you had?

| School age croquet | Training, Education, Club management | Project Dev and Funding advice | Access to resources or RST events | Receive RST newsletters |
|--------------------|--------------------------------------|--------------------------------|-----------------------------------|-------------------------|
| 34.2% | 5.3% | 11.8% | 13.2% | 17.1% |

Croquet Lawns

Do you have enough lawns to cater for all players at peak times at your club?

| Yes | No | No Reply |
|-------|-------|----------|
| 68.4% | 26.3% | 5.3% |
| 85.7% | 14.3% | N/A |

Do you have any plans to change the number of lawns in the next 5 years?

| We are looking to INCREASE the number of lawns | We are looking to DECREASE the number of lawns | We have no plans to change the number of lawns we have | No Reply |
|--|--|--|----------|
| 11.8% | 0.0% | 84.2% | 3.9% |
| 6.4% | 1.3% | 92.3% | N/A |

Who is the club's lawn maintenance undertaken by?

| Club Members | Council/Land Owner | Independent Contractor |
|--------------|--------------------|------------------------|
| 73.7% | 17.1% | 47.4% |

NB: Some clubs have a mixture of people who look after their lawns so the percentage should be read as an individual number and the three options do not add to 100%.

Is the lawn maintenance budget sufficient to maintain desired standards?

| Yes | No | No Reply |
|-------|-------|----------|
| 65.8% | 25.0% | 9.2% |
| 83% | 17% | |

Do you currently have concerns about the sustainability of your lawn maintenance arrangements?

| Yes | No | No Reply |
|-------|-------|----------|
| 43.4% | 48.7% | 7.9% |

Of the clubs that indicated they had concerns; the primary reason was situated around finances. Whether that be the increasing cost of maintenance and replacing equipment or the uncertainty around the future of Grant Funding which most clubs currently rely on. The other major concern is the loss of knowledge and expertise as volunteers change or contractors' changes.

Would you agree that your croquet lawns run at 10+ seconds pace through the majority of the playing season?

| Yes | No | No Reply |
|-------|-------|----------|
| 47.4% | 40.8% | 11.8% |

Does your club require information about measuring and maintaining adequate lawn speeds?

| Yes | No | No Reply |
|-------|-------|----------|
| 27.6% | 63.2% | 9.2% |

Has your club previously referred to the CNZ Establishment & Maintenance of Croquet Lawns book?

| Yes | No | No Reply |
|-------|-------|----------|
| 55.3% | 35.5% | 9.2% |
| 71.6% | 28.4% | N/A |

Has your club employed any professional turf management services in the past 5 years?

| Yes | No | No Reply |
|-------|-------|----------|
| 69.7% | 25.0% | 5.3% |

Have playing conditions changes in the last 5 years?

| They have improved | They have declined | They have remained about the same | No Reply |
|--------------------|--------------------|-----------------------------------|----------|
| 50.0% | 6.6% | 38.2% | 5.3% |

If playing conditions have changed, what are the contributing factors?

The positive changes were based on a number of factors including:

- More turf management advice sought, particularly through New Zealand Sports Turf Institute.
- More attention on lawn maintenance.
- Additional funding to support better lawn maintenance.

Some factors contributing to declining conditions include:

- Loss of expertise.
- Weather causing difficulties.
- Third party maintenance providers committing to what is required.

Does your club predominantly use Quadway hoops?

| Yes | No | No Reply |
|-------|-------|----------|
| 56.6% | 35.5% | 7.9% |

Does your club predominantly use Dawson croquet balls?

| Yes | No | No Reply |
|-------|------|----------|
| 88.2% | 6.6% | 5.3% |

Would you like to arrange a time to discuss lawns and playing conditions with CNZ?

| Yes | No | No Reply |
|-------|-------|----------|
| 25.0% | 68.4% | 6.6% |

Membership and Services

Which of the three following statements best describes your club's primary playing activities?

| Primary focus/activity is both codes | Primary focus/activity is AC | Primary focus/activity is GC | No Reply |
|--------------------------------------|------------------------------|------------------------------|----------|
| 68.4% | 0.0% | 26.3% | 5.3% |

Does your club desire to change the status quo?

| Yes – to offer both | Yes – to primarily offer AC | Yes – to primarily offer GC | No | No Reply |
|---------------------|-----------------------------|-----------------------------|-------|----------|
| 6.6% | 0.0% | 0.0% | 88.2% | 5.3% |

Has your membership changed in the past 5 years?

| Yes – it has increased | Yes – it has decreased | No – it has remained about the same | No Reply |
|------------------------|------------------------|-------------------------------------|----------|
| 46.1% | 14.5% | 31.6% | 7.9% |
| 8% | 10% | 82% | N/A |

Do you believe your membership will change in the next 5 years?

| It is expected to increase | It is expected to decrease | It is expected to remain about the same | No Reply |
|----------------------------|----------------------------|---|----------|
| 36.8% | 3.9% | 52.6% | 6.6% |

Does your club hold annual club competitions?

| Yes | No | No Reply |
|-------|------|----------|
| 94.7% | 0.0% | 5.3% |

How many members participate in your club competitions?

| None | Less than 50% | More than 50% | No Reply |
|------|---------------|---------------|----------|
| 0.0% | 53.9% | 39.5% | 6.6% |

Does your Club enter Interclub competitions?

| Yes | No | No Reply |
|-------|------|----------|
| 93.4% | 0.0% | 6.6% |

Does your Club hold an annual AC Arthur Ross Memorial competition?

| Yes | No | No Reply |
|-------|-------|----------|
| 44.7% | 47.4% | 7.9% |
| 57.9% | 42.1% | N/A |

Does your Club hold an annual GC Don Reyland Stars competition?

| Yes | No | No Reply |
|-------|-------|----------|
| 50.0% | 43.4% | 7.9% |

Does your club have any qualified AC Coaches?

| Yes | No | No Reply |
|-------|-------|----------|
| 30.3% | 60.5% | 9.2% |

Does your club have any qualified GC Coaches?

| Yes | No | No Reply |
|-------|-------|----------|
| 39.5% | 52.6% | 7.9% |

Does your club currently provide coaching opportunities for players?

| Yes | No | No Reply |
|-------|-------|----------|
| 82.9% | 11.8% | 5.3% |

Are your facilities regularly shared with any other users?

| Yes | No | No Reply |
|-------|-------|----------|
| 27.6% | 64.5% | 7.9% |

Has your club promoted and hosted playing opportunities for non-member groups in the last 5 years?

| | YES | NO | NO REPLY |
|--|-------|-------|----------|
| HAVE-A-GO / OPEN DAYS | 81.6% | 7.9% | 10.5% |
| CORPORATE / BUSINESS HOUSE FUNCTIONS / LEAGUES | 85.5% | 3.9% | 10.6% |
| SCHOOLS | 48.7% | 14.5% | 36.8% |
| OTHER COMMUNITY GROUPS | 57.9% | 14.5% | 27.6% |

Would you like to meet with CNZ to discuss your members trends, issues or objectives?

| Yes | No | No Reply |
|-------|-------|----------|
| 14.5% | 77.6% | 7.9% |

Croquet New Zealand Programmes

Have any of your club members attended a CNZ level 1 Coaches Workshop in the last 5 years?

| Yes | No | No Reply |
|-------|-------|----------|
| 52.6% | 39.5% | 7.9% |

If so, is there evidence that the coaching content is contributing positively to player development in your club?

| Yes | No | No Reply |
|-------|-------|----------|
| 48.7% | 17.1% | 34.2% |

If your club coach/es are not being utilised, can you identify why?

Where clubs have qualified coaches, reasons why they are not being utilised include; aging and poor health, a lack of commitment and not having a planned approach.

Has your club hosted, or have any of your members attended a CNZ Club Coaching session in the last 5 years?

| Yes | No | No Reply |
|-------|-------|----------|
| 77.6% | 14.5% | 7.9% |

If so, is there evidence that the content has contributed positively to player development in your club?

| Yes | No | N/A | No Reply |
|-------|------|-------|----------|
| 73.7% | 2.6% | 14.5% | 9.2% |

Has your Association facilitated any similar open coaching sessions for members in the last 5 years?

| Yes | No | No Reply |
|-------|-------|----------|
| 65.8% | 25.0% | 9.2% |

Has your club facilitated any coaching sessions with any other individuals in the last 5 years?

| Yes | No | No Reply |
|-------|-------|----------|
| 47.4% | 46.1% | 6.6% |

The human and financial resources required to facilitate CNZ Club Coaching is substantial. In your opinion, should CNZ continue to provide Club Coaching sessions in some form in the future?

| Yes | No | No Reply |
|-------|------|----------|
| 93.4% | 1.3% | 5.3% |

Does your club, members, or no member school students currently participate in your Association's Regional Secondary School competition?

| Our Association doesn't have a SS Comp | Yes | No | No Reply |
|--|-------|-------|----------|
| 23.7% | 25.0% | 44.7% | 6.6% |

If your club is experiencing an increase of U21 members, what are the challenges or issues you are now experiencing?

Challenges facing clubs with U21 members include:

- Competition with other commitments such as other sports, part-time jobs etc.
- Retention of member when they move city following graduating High School, making sure they play croquet somewhere.
- Support for them to attend National tournaments.
- Negative attitude from older members, they don't want to play with children.
- Coaching input / availability when they want it.
- The boundaries of the Association don't match the boundaries of the Regional Sports Trust.

Are you doing anything differently to accommodate the needs of young members?

Some clubs have adapted to having younger members by doing the following things:

- Facilities are available all the time to fit around their schedules.
- Financial support to attend representative tournaments or development squad sessions.
- School student has been co-opted onto the Club's committee.
- Specific session for school age players (although they are welcome at regular sessions).
- Junior subscriptions.
- Separate coaching sessions.

Please indicate your club's interest in facilitating or accessing information about any of the following NZ programmes in the next 5 years (new or ongoing)?

| | NO THANKS | YES – LOW PRIORITY | YES – MEDIUM PRIORITY | YES – HIGH PRIORITY | NO REPLY |
|--|----------------------|-----------------------------------|--------------------------------------|------------------------------------|---------------------|
| COACHING COACHES | 13.2% | 27.6% | 27.6% | 21.1% | 10.5% |
| SECONDARY SCHOOLS | 22.4% | 30.3% | 15.8% | 17.1% | 14.5% |
| TOURNAMENT MANAGER COURSE | 17.1% | 23.7% | 28.9% | 17.1% | 13.2% |
| REFEREE/UMPIRE COURSES | 5.3% | 15.8% | 36.8% | 27.6% | 14.5% |
| HOST CLUB COACHING | 18.4% | 25.0% | 23.7% | 19.7% | 13.2% |
| AC DEVELOPMENT | 15.8% | 26.3% | 15.8% | 23.7% | 18.4% |
| BRONZE, SILVER, GOLD AC COACHING | 25.0% | 28.9% | 15.8% | 7.9% | 22.4% |
| HOST CNZ TOURNAMENTS | 26.3% | 32.9% | 10.5% | 13.2% | 17.1% |
| CLUB DEVELOPMENT AND PLANNING | 28.9% | 18.4% | 22.4% | 0.0% | 30.3% |