

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

The AC 8s this year received very few player comments and as such we have taken the decision to consolidate the survey results into one document.

Events:

- 2019/20 CA Silver Tray Open Invitation held at Wellington Municipal Croquet Club
- 2019/20 Miss Edwina Thompson Silver Tray Open Invitation held at Waikanae Croquet Club
- 2019/20 Roger Murfitt Trophy Open Invitation held at Petone Central Croquet Club
- 2019/20 Mrs R.A. Clarke Copper Tray Invitation held at Leith Croquet Club

Managers:

- Paul Skinley (CA Silver Tray)
- Francie Vagg (Edwina Thompson)
- Bruce Manuge (Roger Murfitt)
- Ngaire McKenzie (Mrs R.A. Clarke)

The tables below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

CA Silver Tray									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2018/19	CA ST 18/19
Format	0	0	0	0	1	1	5.00	4.24	N/A
Number of Games	0	0	0	0	1	1	5.00	4.22	N/A
Manager	0	0	0	1	0	1	4.00	4.47	N/A
Lawns	0	0	0	1	0	1	4.00	4.07	N/A
Likely to attend this tournament again?	0	0	0	1	0	1	4.00	4.25	N/A
Likely to attend tournament in this location again?	0	0	0	1	0	1	4.00	4.19	N/A
Total	0	0	0	4	2	6	4.33	4.24	N/A

Edwina Thompson									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2018/19	E.T. 18/19
Format	0	0	0	0	4	4	5.00	4.24	5.00
Number of Games	0	0	0	0	4	4	5.00	4.22	4.40
Manager	0	0	0	0	4	4	5.00	4.47	4.80
Lawns	0	0	0	3	1	4	4.25	4.07	5.00
Likely to attend this tournament again?	0	0	1	0	3	4	4.50	4.25	4.60
Likely to attend tournament in this location again?	0	0	1	0	3	4	4.50	4.19	4.75
Total	0	0	2	3	19	24	4.70	4.24	4.76

Roger Murfitt									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2018/19	R.M 18/19
Format	0	0	0	1	3	4	4.75	4.24	N/A
Number of Games	0	1	0	0	3	4	4.25	4.22	N/A
Manager	0	0	0	0	4	4	5.00	4.47	N/A
Lawns	0	0	0	2	2	4	4.50	4.07	N/A
Likely to attend this tournament again?	1	0	0	0	3	4	4.00	4.25	N/A
Likely to attend tournament in this location again?	1	0	0	1	1	3	3.33	4.19	N/A
Total	2	1	0	4	16	23	4.30	4.24	N/A

Mrs R.A. Clarke									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2018/19	R.A C 18/19
Format	0	0	0	2	3	5	4.60	4.24	5.00
Number of Games	0	1	1	2	1	5	3.60	4.22	4.50
Manager	0	0	0	2	3	5	4.80	4.47	5.00
Lawns	0	0	0	1	4	5	4.60	4.07	4.83
Likely to attend this tournament again?	0	0	0	4	1	5	4.20	4.25	4.50
Likely to attend tournament in this location again?	0	0	2	2	1	5	3.80	4.19	4.60
Total	0	1	3	13	13	30	4.26	4.24	4.74

Response to feedback

There was very little feedback submitted across all four Invitation events this year. That which was submitted was unanimously positive with regard to the lawns and managers – thank you to all involved.

The format of the 8s this year unfortunately had to be amended to ensure that all events took place, meaning 6 competitors in the 1st and 2nd Invitations, 7 competitors in the 3rd and 8 competitors in the 4th Invitation.

There was one piece of feedback relating to only 9 rounds of out 10 being completed in the Edwina Thompson – this was due to the world-wide COVID pandemic and impending lockdown – the manager surveyed the players to gauge whether they wished to play on or to return to the safety of home – 5 out of 6 players wished to return home, hence the decision to cancel the last round. This did not affect the tournament outcome. This is clearly not a normal scenario, however CNZ feel that player safety is paramount and support the decision.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee