

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** 2020/21 North Island GC Champs

**Venue:** Waikanae Croquet Club

**Manager:** Tom Berryman

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

NI GC									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2019/20	NI GC 19/20
Format	0	0	3	3	6	12	4.25	4.38	4.75
Number of Games	0	0	0	7	5	12	4.42	4.37	4.69
Manager	0	0	0	2	10	12	4.83	4.50	5.00
Lawns	0	0	0	8	4	12	4.33	3.98	3.87
Likely to attend this tournament again?	0	0	3	3	6	12	4.25	4.09	4.63
Likely to attend tournament in this location again?	0	0	0	6	5	11	4.45	4.02	4.33
<b>Total</b>	0	0	6	29	36	71	4.42	4.22	4.54

## **Response to feedback**

### **Format - the following feedback was received**

- I had no pre planned expectations
- I prefer untimed games - it allows a different strategic approach in GC
- Plate block format was rather strange
- Second day would have been nicer to play different people as opposed to the same people
- Good what they did with the amount of people
- i didn't like how they split up the plate with the bottom 4 and top 4

#### **CNZ TC Response**

The plate block format was intended to be a block of 8, with 7 games each. However due to weather-related issues, the decision was taken to change the format to two blocks. We acknowledge that due to human error, players were drawn against opponents they had already played on the previous day - this should not have happened.

### **Number of games per day - the following feedback was received**

- Because the players generally were playing with reasonable dispatch, there was a flow to the tournament which meant that finish times were not late
- Well managed
- Day 1 - 7 games - good number, Day 2 - 5 - a bit light.
- Could have been a couple more but pretty good

#### **CNZ TC Response**

N/A

### **Lawns – the following feedback was received**

- The turf was in generally good condition, especially considering the amount of work the Council had to do in the last season as a result of problems with it
- Good recovery from previous seasons
- Very nice

#### **CNZ TC Response**

Great feedback for Waikanae, who provide consistently good lawns

### **Manager - the following feedback was received.**

- Thorough in all aspects and very good CS commentary
- Tom Berryman is one of the best Tournament Managers in the country - very well organised and able to cope with a range of challenges with aplomb!
- Tom is an exemplary tournament manager

- Manager had to cope with a terrible weather forecast for 2nd day and adapted the format as the competition went on. It was disappointing though that the Plate players ended up with only 5 Plate games, three of them against people we'd already played.

### **CNZ TC Response**

Well done to Tom on receiving excellent feedback once again!

### **Other feedback**

- I was Tournament Referee for the doubles portion of the tournament and was "press ganged" into entering the singles. I saw the organisation from both sides and have nothing but respect for Tom and the team he built up to manage the event.
- Some attire during the second day of the tournament was disgraceful to say the least and absolutely unacceptable!
- CNZ events seem to have become absolutely dominated by male teenage players. It is good that young players are coming through and doing well. However, there is a notable lack of women players competing in such events lately which in my opinion is concerning.

### **CNZ TC Response**

Attire:

The CNZ CoC makes mention of dress violations as follows:

*"Failing to dress and/or failing to present oneself for play in a manner that meets the event regulations. The definition of "croquet sport clothing" is as follows: "clothing suitable for playing sport - it should not show any slogans, cartoons or other types of image or wording that are liable to cause offense in any manner. Shoes should be such as to avoid potential damage to the lawn." Players are encouraged to dress smartly and appropriately when competing in tournaments."*

If it is felt that players are in breach of this, then it should be reported to the tournament manager.

More women players:

It is acknowledged that women are underrepresented in open competition and podium results. There is currently no division of genders or participation opportunities within the youth development space, however development pathway options are discussed on an individual basis when required. The question of gender representation is beyond the scope of this platform however the 2021-26 High Performance draft aims to provide some clarity around appropriate development pathways for men and women. Guiding documents of this nature tend to influence operational activities such as tournaments, development pathways and their objectives over time in accordance with membership needs (i.e. NZ Women's GC)

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If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee