

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** 2020/21 South Island GC Champs

**Venue:** Aorangi Croquet Club

**Manager:** Kevin McGlinchy

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

SI GC									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2019/20	SI GC 19/20
Format	0	0	1	3	1	5	4.00	4.38	4.00
Number of Games	0	1	0	2	2	5	4.00	4.37	3.89
Manager	0	0	0	1	4	5	4.80	4.50	3.67
Lawns	0	0	1	2	1	4	4.00	3.98	4.11
Likely to attend this tournament again?	0	0	0	4	1	5	4.20	4.09	3.78
Likely to attend tournament in this location again?	0	0	0	3	1	4	4.25	4.02	4.13
<b>Total</b>	0	1	2	15	10	28	4.20	4.22	3.92

## **Response to feedback**

### **Format - the following feedback was received**

- Doubles could have been over whole day & 19 point games

#### **CNZ TC Response**

Considering there were only two pairs entered in the doubles, a best-of-5 with 13-point games seems reasonable. It would be unreasonable to artificially extend one match to last an entire day simply because there are no other opponents.

### **Number of games per day - the following feedback was received**

- Due to entries
- Agree for singles play only

#### **CNZ TC Response**

It is unfortunate that there were so few entries received for this event, although it is understandable in the current climate.

### **Lawns – the following feedback was received**

- A little slow, affected by a lot of over night rain
- The heavy rain caused a problem but the lawns were good

#### **CNZ TC Response**

Thanks to Aorangi CC for hosting the event and it is good to see generally positive feedback about the playing conditions despite the weather.

### **Manager - the following feedback was received.**

- Coped well with bad weather conditions, involving players in decisions about lawn usage and playing options.

#### **CNZ TC Response**

Many thanks to Kevin!

### **Other feedback**

- Needs to be more advertising - a number of Canterbury players were not aware of the tournament and 3 weeks after SI Masters event
- Very disappointed by number of entries

- The convivial atmosphere created by all players present was second to none I have encountered. Well done to them.
- Due to the play being shortened at the last minute from 4 days to 2 and a half days I would like a refund of part of my accommodation costs

### **CNZ TC Response**

The doubles was reduced to 1 day, which had the effect of shortening the overall event. Normally with two entries in the doubles, the event would not have gone ahead. The tournament committee is currently looking at guidelines around the minimum number of entries for an event to take place.

We feel that the event is advertised well, at least from a national level. The event is held each year, and has a Yearbook page dedicated to it. The CNZ website stated on 12th October that the SI GC would go ahead as planned due to lockdown restrictions ending. In the run-up to the event, a reminder was posted on the CNZ Facebook page on 19th October, calling for additional entries. We strongly suspect that the lack of entries is due to a reluctance to travel and compete in the current COVID climate.

If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee