

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** 2020/21 NZ Men's and Women's Championships

**Venue:** Rose Gardens Croquet Club

**Manager:** Michael Hardman

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

NZ M&W AC									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2019/20	NZ M&W AC 19/20
Format	0	0	1	2	2	5	4.20	4.38	4.00
Number of Games	0	0	0	5	0	5	4.00	4.37	4.56
Manager	0	0	0	2	2	4	4.50	4.50	4.78
Lawns	0	1	0	2	1	4	3.75	3.98	3.33
Likely to attend this tournament again?	0	0	0	3	2	5	4.40	4.09	4.00
Likely to attend tournament in this location again?	0	0	0	3	2	5	4.40	4.02	3.25
<b>Total</b>	0	1	1	17	9	28	4.20	4.22	4.00

## Response to feedback

### Format - the following feedback was received

- Great plan but weather affected
- Unfortunately the low number of entries made it difficult, however under the circumstances the format was appropriate and had the weather played its part it would have been a great tournament.

#### CNZ TC Response

N/A

### Number of games per day - the following feedback was received

- Due to weather conditions it made play late but still got in the required number of games

#### CNZ TC Response

N/A

### Lawns – the following feedback was received

- A little slow but once again the rain did have a bearing
- The lawns should have been faster. Not sure how much the recent rain had to do with that but they certainly could have been mowed a bit shorter
- Drainage could be better

#### CNZ TC Response

It is impossible for any club to achieve the 11+ sec target for Tier 1 events in inclement weather. Thank you to Rose Gardens for hosting the event. The feedback on lawns is 75% positive based on the table on page 1.

### Manager - the following feedback was received.

- Difficult situation managed superbly
- Excellent job

#### CNZ TC Response

Well done Michael on receiving consistently excellent feedback from tournaments

### Other feedback

- Number of contestants was disappointing. Could be Covid 19, but entries are trending downwards and should be a major concern for CNZ.

- Only concern is a lack of AC players unsure as what CNZ can do to overcome this problem. I think the location of tournaments very important need to be central which Rose gardens is
- The weather could have been kinder
- The CNZ tournament committee needs to seriously think about how it can make this tournament more popular again. Is it location or timing of the event? Can it be revamped as part of the new development programme Greg is working on? I don't know the answer but some serious thought needs to be given to this

### **CNZ TC Response**

We agree that the number of entrants was disappointing for such a prestigious event. While COVID probably has some bearing on peoples' reluctance to travel and compete at the moment, CNZ is aware that AC numbers are gradually declining and is looking to improve this. A long term plan for AC development is currently being worked on.

If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee